



REG.NO. 201410233R
GST.NO. 201410233R

HARVEEN ENTERPRISE PTE LTD.

21 BUKIT BATOK CRESCENT # 15-74 WCEGA TOWER
SINGAPORE 658065

Tel: 69046012 Fax: 6334 0870 email: harveenent@yahoo.com.sg

CUSTOMER FEEDBACK FORM

Dear Valued Customer,

It is our aim to provide you with quality service. We appreciate your esteemed comments below. Your feedback would help us to serve you better.

THANK YOU.

Company's Name : _____

Date : _____

Customer's Representative : _____

Project : _____

Designation : _____

Contact No.: _____

Please tick accordingly :

Customer Service

Excellent

Good

Fair

Poor

a. Attitude and conduct of our staff

b. Are staff courteous & helpful?

c. Handling of queries professionally

d. Skills of our service staff

e. Safety consciousness of our staff

Quality of Work

a. Condition of equipment / facilities used

b. Satisfaction with our services
(repair / delivery / maintenance / others)

c. Quality of our work

d. Are staff competent in his / her job?

e. Overall services

Any Suggestions / Comments :

Official Use / Review

Proposed Action(s) : _____

Action(s) by : _____

Date : _____